

Have a Question?

Call us at your convenience ...
24 hours a day, 7 days a week!

1.800.CIGNA24



We're here when you need us.

We know being available when you need us is important to you. We don't want to make you wait until "normal business hours" for answers to your health plan questions. The fact is, sometimes you need us at odd hours – such as the middle of the night, on the weekend, or during a national holiday. Sometimes your questions just can't wait.

- "My son has a fever and we're visiting relatives. Is there a doctor in Cleveland ...?"
- "I was just admitted to the hospital. Does my plan cover ...?"
- "I'm at the pharmacy. Does my plan cover this drug or should I ask for a generic ...?"

That's why we have extended Customer Service hours to include weekdays, Saturdays, Sundays and holidays, 24 hours a day. This change is effective July 24, 2009.

This is a natural progression in our expansion of Customer Service availability to you in recent months. We heard you when you asked for 24/7 telephone access to our representatives.

At a time when other companies' services are being trimmed to lower costs during the recession, we're delighted to be able to offer you more. It's all about being there when you need us.

Thank you for choosing CIGNA!



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We're on the clock for you, 24/7

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